### 4 Years and 4 Thousand Websites: What Have We Learned about Hacking Websites?

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We shop, bank, pay bills, file taxes, share photos, keep in touch with friends & family, watch movies, play games, and more.



**Cyber-crime** 



### How Data Breaches Happen

Verizon Business' 2010 Data Breach Investigations Report (DBIR): "The majority of breaches and almost all of the data stolen in 2009 (95%) were perpetrated by remote organized criminal groups hacking "servers and applications."

Verizon Business' 2011 Data Breach Investigations Report (DBIR): *"The number of Web application breaches increased last year and made up nearly 40% of the overall attacks."* 

#### And this was all before...





## What we SHOULD be learning

- 1) Each and every one of these recent breaches could easily happen to any online business.
- 2) Exploitation of just one website vulnerability is enough to significantly disrupt online business, cause data loss, shake customer confidence, and more.
- 3) Attack techniques of choice are SQL Injection, PHP Local File Include, password reuse, denial of service, and malware; all of which cannot be defended against by firewalls or SSL. None should be considered 'sophisticated' by modern standards.
- 4) What makes some of these breaches unique, and why the hacks keep occurring, is that the victimized companies are 'targeted' and their adversaries are relentless.
- 5) Software will always have bugs and by extension, security vulnerabilities. A practical goal for a secure software development lifecycle (SDLC) should be to reduce, not necessarily eliminate, the number of vulnerabilities introduced and the severity of those that remain.

Where to begin?

## Hack Yourself First

### WhiteHat Sentinel

#### 400+ enterprises from start-ups to fortune 500 4,500 total sites assessed 357,000 vulnerabilities processed per day 7,700,000 tests per week 600,000,000 requests per month **10 Terabytes** data stored per week

Average annual amount of new serious\* vulnerabilities introduced per website by year



2007 2008 2009 2010 2011

\* Serious Vulnerability: A security weakness that if exploited may lead to breach or data loss of a system, its data, or users. (PCI-DSS severity HIGH, CRITICAL, or URGENT)

# Average annual amount of new serious\* vulnerabilities introduced per website by industry (2010)



# Average annual amount of new serious\* vulnerabilities introduced per website by industry by year

| Banking            | 10   | 76   | 101  | 30   | 30   |
|--------------------|------|------|------|------|------|
| Education          | 10   | 144  | 107  | 80   | 86   |
| Financial Services | 361  | 361  | 303  | 266  | 140  |
| Healthcare         | 20   | 109  | 112  | 33   | 104  |
| Insurance          | 154  | 417  | 539  | 80   | 84   |
| IT                 | 328  | 300  | 178  | 111  | 126  |
| Manufacturing      | -    | -    | 33   | 35   | 36   |
| Retail             | 2471 | 1820 | 1000 | 404  | 238  |
| Social Networking  | 113  | 143  | 129  | 71   | 57   |
| Telecommunications | -    | 891  | 634  | 215  | 119  |
|                    | 2007 | 2008 | 2009 | 2010 | 2011 |

### WhiteHat Security Top Ten (2010)



Percentage likelihood of a website having <u>at least one</u> vulnerability sorted by class

### Top 7 Vulnerabilities by Industry (2010)



Percentage likelihood of a website having <u>at least one</u> vulnerability sorted by class

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Brute Force

Session Fixation

SQL Injection

Content Spoofing

Information Leakage

Cross-Site Scripting

Insufficent Authentication

Predictable Resource Location

Abuse of Functionality

HTTP Response Splitting

Cross-Site Request Forgery

Insufficient Authorization

The security posture of a website must take into account remediation rates and time-to-fix metrics.

## Window of Exposure (2010)

Number of days [in a year] a website is exposed to at least one serious\* reported vulnerability.



Most websites were exposed to at least one serious\* vulnerability every single day of 2010, or nearly so (9-12 months of the year). Only 16% of websites were vulnerable less than 30 days of the year overall.

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### **Time-to-Fix in Days**



### Remediation Rates by Industry (Trend)



A steady improvement in the percentage of reported vulnerabilities that have been resolved during each of the last three years, which now resides at 53%. Progress!

### Why do vulnerabilities go unfixed?

- No one at the organization understands or is responsible for maintaining the code.
- Development group does not understand or respect the vulnerability.
- Lack of budget to fix the issues.
- Affected code is owned by an unresponsive third-party vendor.
- Website will be decommissioned or replaced "soon."
- Risk of exploitation is accepted.
- Solution conflicts with business use case.
- Compliance does not require fixing the issue.
- Feature enhancements are prioritized ahead of security fixes.

### **Testing Speed & Frequency Matters**



Figure 1. Relationship between the time that passes between testing for vulnerabilities and the time required to fix them:

### Why Do Breaches

#### (and vulnerabilities)

### **Continue to Happen?**

I don't think the answer is technical

## The IT Budget Game

Ask the CFO where the business invests





Applications

Software, development, CRM, ERP, etc.



Host

Servers, desktops, laptops, etc.



#### Network

Routers, switches, network admins, etc.

# Typical IT Budget Allocation



Applications

Software, development, CRM, ERP, etc.







Host

Servers, desktops, laptops, etc.



#### Network

Routers, switches, network admins, etc.

### Ask the CISO

Security investment to protect the IT assets





#### Applications

Software architecture, trainings, testing, etc.



Host

Vulnerability management, system config,patching, etc.



#### Network

Firewalls, Network IDS, SSL, monitoring, etc.

# Typical IT Security Budget





Applications

Software architecture, trainings, testing, etc.





Host

Vulnerability management, system config,patching, etc.



#### Network

Firewalls, Network IDS, SSL, monitoring, etc.

## **Budget Prioritization**

The biggest line item in [non-security] spending **SHOULD** match the biggest line item in security.



## **Empirical Data**

Survey [2010] of IT pros and C-level executives from 450 Fortune 1000 companies (FishNet Security)... "Nearly 70% [of those surveyed] say <u>mobile computing</u> is the biggest threat to security today, closely followed by <u>social</u> <u>networks</u> (68%), and <u>cloud computing platforms</u> (35%). Around 65% rank mobile computing the top threat in the next two years, and 62% say cloud computing will be the biggest threat, bumping social networks."

The report goes on to say...

"45% say <u>firewalls</u> are their priority security purchase, followed by <u>antivirus</u> (39%), and <u>authentication</u> (31%) and <u>anti-malware tools</u> (31%)."

# **Big Picture**

"Market-sizing estimates for <u>network security</u> range anywhere from \$5-8bn, whereas our calculation for the aggregate <u>application security</u> market is about \$444m. Despite the spending boost on application security mandated by the Payment Card Industry Data Security Standards (PCI-DSS), it's still not commensurate with the demonstrated level of risk." The Application Security Spectrum (The 451 Group)

"...we expect this revenue will grow at a CAGR of 23% to reach \$1bn by 2014."

## **Difficult Choices**

1) Reallocate resources away from firewalls, IDS, antivirus, etc. towards <u>application security</u>.

2) Justify brand-new application security spending.

3) Keep the status quo -- breaches continue and get worse.

Security is optional, but then again, so is survival.

### Thank You!

#### I was not in your threat model.

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